

Arley Hall and Gardens

Access Statement

Arrival :-

- There is a designated parking area with a coarsely gravelled surface adjacent to the entrance.
- There is level access across an uneven cobbled surface from the car park to the entrance.

General Site Accessibility :-

- There is wheelchair access to the majority of the gardens but please note there are some areas that are not suitable for those with limited mobility. A designated wheelchair route has been waymarked however as this includes some steepish inclines in the Victorian Rootree and gravelled/grassed surfaces in other parts of the garden, manual wheelchair users will need the assistance of an able companion.
- There is seating in the gardens.
- Access into the house is via a steep ramp for which manual wheelchair users will require assistance.
- For people with mobility issues access to the house is limited to the ground floor rooms however there is an album available displaying photographs of the upper floor (N.B. The house does not open until midday).
- Wheelchair users can access the Chapel but visitors with larger wheelchairs will not be able to access the old Teahouse in the Rose garden.

Toilets :- There are two  designated toilets on site

The Entrance  facility

- There is limited wheelchair turning space
- There is room for a carer
- Grab rails
- Left hand transfer to the toilet
- Access to the washbasin
- Access to the hand dryer

The ♿ facility in the Tudor Barn Restaurant

- There is ample wheelchair turning space
- There is room for carer/carers
- Grab rails
- Right hand transfer to the toilet
- Access to the washbasin (two basins at different heights)
- N.B. The hand towels are positioned at too high a point to reach when seated.

Restaurant/Tearoom/ Shop

The restaurant has ramped access (There is also level access to an outside eating area), with good space around the tables.

The Shop :- This has limited dimensions but displays are positioned to create internal access however please note external access is across a cobbled courtyard.

Other

There are 3 manual wheelchairs and a motorised buggy (£3 donation is requested) available to hire from the shop and pre-booking is advised.

Assistance dogs are welcome throughout the site.

Whilst every effort has been made to ensure the information contained in this statement is correct, visitors with disabilities are advised to contact Arley Hall and Gardens directly for any particular requirements they may have for their own specific needs.

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